



Western Australian Information Document 01 (Issue 1.1 March 2005)

CISCO CERTIFIED NETWORK ASSOCIATE OPTIONS & INFORMATION

1. TWO PATHWAYS TO CCNA CERTIFICATION

(1) Passing the **CCNA 640-801** exam

OR

(2) Passing the **INTRO 640-821** exam
and
Passing the **ICND 640-811** exam

2. TESTING CENTRES

The two test centre providers are Thomson Prometric and Pearson VUE

(1) Thomson Prometric

Website <http://www.register.prometric.com> >> *View Test Prices*

Prometric Testing Centres in Perth CBD:

New Horizons Computer Learning Centre
Level 6, 5 Mill Street
Perth, Western Australia 6000
Phone: 892157272 Site Code: ASH

Dimension Data Learning Solution
Level 7, 19 Pier Street
Perth, Western Australia 6000
Phone: 8 9225 6055 Site Code: ASP

Excom Education - Perth
Level 2, 23 Barrack Street
Perth, Western Australia 6000
Phone: 89221 7706 Site Code: AS104

(2) Pearson VUE

Website <http://www.vue.com>

VUE Testing Centres in Perth:

ATI Mirage
Level 1, 150 Adelaide Terrace
Perth, Western Australia 6000
Phone: 9218 9059

HandsOn Computer Training International
Unit 2/1 Station Street
Subiaco, Western Australia 6008
Phone: 93829000

2. EXAM DETAILS & INFORMATION

- (1) **CCNA 640-801** (\$217.50)
Duration: 90 minutes (55-65 questions)
- (2) **INTRO 640-821** (\$145)
Duration: 75 minutes (45-55 questions)
- (3) **ICND 640-811** (\$145)
Duration: 60 minutes (40-50 questions)

The topics covered by each exam are found by clicking on the "Career Certification" link under Quick Links on the Cisco Inc. website <http://www.cisco.com> and following the relevant links.

For an overview of the Exam Interface and types of questions see "CCNA Prep Center" information below.

The following posts on the Networking Academy Program Alumni Forum by Cisco staffers also give further information:

Feb 16, 2005, 7:01am PST

*Our exam scores are based on a point scaling system that is widely used in the industry. Your score can fall within a point scale of 300 to 1000 points. You are automatically awarded 300 points for beginning the test and can score up to 1000 points if you answer every question correctly on the exam. You will **not** receive partial points for the "choose 3" type multiple choice questions. Though, simulation questions do give partial credit.*

Please note that the specific number of points awarded to a given question varies on each of our different exams.

Feb 14, 2005, 6:18am PST

The CCNA 640-801 exam is 90 minutes long, not including the tutorials and surveys. If you are having concerns about your testing experience, please contact the Cisco Certifications and Training team. You can create a case here: <http://cisco.com/go/certsupport> - Click on a link and then select the 'Create a case' tab.

The exam prices given above are based on the Thomson Prometric website (February 2005).

Cisco Networking Academy Program students can get a discount on the above prices (currently 50% for CCNA and 62.5% for INTRO & ICND) by completing the Voucher Exams that are offered in CCNA 2 and CCNA 4.

3. VOUCHER EXAMS

CCNA 2 Voucher Exam

In the CCNA 2, English Version 3.0 and higher, course, a score of "voucher eligible" enables the user to get a discount voucher for the INTRO exam. Students have one attempt at each of the three CCNA 2 voucher exams - i.e., a total three attempts to become "voucher eligible" possible.

CCNA 4 Voucher Exam

A score of "voucher eligible" on the CCNA 4 Version 3.0 or 3.1 voucher exam enables a user who has earned an INTRO exam voucher in CCNA 2 to earn either a voucher for the CCNA exam or a voucher for the ICND exam.

A score of "voucher eligible" on the CCNA 4 Version 3.0 or 3.1 voucher exam enables a user who did NOT earn an INTRO voucher in CCNA 2 to either choose vouchers for both the INTRO and the ICND exams or to choose a voucher for the CCNA exam. Students have one attempt at each of the three CCNA 4 voucher exams, i.e., a total three attempts to become "voucher eligible" possible.

Important Voucher Information

The Voucher Exam, available in CCNA 2 and CCNA 4 version 3.x, is an assessment designed to provide a determination if a student should receive a discount on the CCNA certification. The Voucher Exam is optional and is not required for Student graduation; however, to receive a discount voucher for the CCNA exam, a Student must complete the Voucher Exam with a score of "voucher eligible".

In addition:

- Students must take the Voucher Exam prior to graduation and before the end date of the class to be eligible to receive a voucher.
- Any Student that with a Class Result of "P" (Pass) in the Class Gradebook is no longer eligible to take any further assessments in that class, including the Voucher Exam.
- After the class end date has expired, assessments can no longer be activated for any Student, regardless of the Student's recorded Class Result.

A score of "voucher eligible" does not signify that a student is prepared to pass the certification. It is only a designation that the student has scored well enough to receive a discount voucher. The Academy Program strongly encourages students to review content across both CCNA 1 and CCNA 2 courses before attempting the INTRO certification; and reviewing all four CCNA courses and take the Certification Practice Exam before attempting the ICND or CCNA certification exams. The score of "voucher eligible" on the Voucher Exam does not have a corresponding percentage score. The number and level of the questions that the Student answered correctly on the different sections of the Voucher Exam determine the score of "voucher eligible".

When a Student has completed and achieved a score of "voucher eligible" on one of three forms of the Voucher Exam within the designated timeframe, the Student will be eligible to receive a Discount Voucher for use when registering for the CCNA Certification Exam. Two or three days after successfully completing the Voucher Exam a link will appear under the Career Development heading on the Student Homepage on Academy Connection.

The discount voucher is redeemable at Thomson Prometric or Pearson VUE testing sites within your region. Each individual is eligible for only one voucher which only be used once for each certification.

Accessing the Voucher Information

After activating your voucher via the link you may review your Discount Voucher information within your profile. The details are accessible by clicking on the 'My Profile' link at the top of your Home page and scrolling down to the 'Voucher Information' section.

The following Voucher information will be displayed within your profile:

- Your requested Testing Center
- Country/Entity
- Your Voucher Number
- Expiration Date of your Voucher

In addition to the information displayed within your profile, please read the information below regarding your Voucher:

- Your Voucher(s) must be used in the same region where you completed your Academy training.
- No exchanges, refunds, or extensions will be granted if the wrong testing centre is selected.
- No extension will be granted by Cisco or the testing centre
- Please confirm the discount amount with the testing centre PRIOR to taking the exam. Cisco will not reimburse Students or Instructors for the Voucher(s).
- You cannot make changes to your Voucher request after it has been submitted.

Please Note: The policies of the CCNA Discount Voucher Program state that Students are only eligible for discount voucher(s) for one CCNA certification exam path.

4. CISCO NETWORKING ACADEMY PROGRAM ALUMNI

Upon successful completion of the CCNA 1 course students are eligible to register with the CNAP Alumni Community.

After logging into Academy Connection click the "Alumni Home" link on the left and proceed with the Alumni registration process if you have not already done so. Be sure to select "Yes" in your profile to participate in Community features (message boards, chats). Your Alumni Home Page will provide you with links to the Alumni Community message boards where discussion opportunities with other Alumni throughout the world await you.

Alumni membership also enables students to access a range of course resources on the Academy Connection website after they have completed their training.

In addition Alumni membership gives extended access to services such as certification exams after these have expired for members of the public when program changes occur.

5. THE NETWORKING ACADEMY ALUMNI CCNA CERTIFICATION PREP CENTER

To access Networking Academy Alumni CCNA Certification Prep Center:

Log in to Academy Connection <http://cisco.netacad.net>

Click on **ALUMNI HOME** (Top left menu)

Scroll down to Alumni Connection heading, click on "Alumni" link

Note:

- Packet Tracer is now available for Alumni for download
- "CCNA Practice Exams" link on right of page gives access to 4 short CCNA Prep Exams
- ("Peter Packet" game for suited for lower high schools)

Under Benefits and Services heading click on "**Continuous Learning**" link

<quote from page>

CCNA Certification Prep Center Now Available!

Cisco® Systems announces the CCNA Prep Center pilot. The CCNA Prep Center includes sample questions, simulations, e-learning modules, labs, tips from CCNA professionals, expert advice, success stories, and other resources to help students prepare for CCNA certification exams. The CCNA Prep Center is free to Networking Academy Alumni. To access the site, use the link below.

PLEASE NOTE! You need to have a Cisco.com userid and password to access CCNA Prep Center. If you do not have a Cisco.com user id, you may obtain one by registering yourself at ****CCO Account****. The registration process would be complete only if you click on the link that would be sent to the email address you had used during registration.

*(** This link enables you to create a CCO account - useful for accessing other Cisco documentation as well.)*

For those who have completed the registration with Cisco.com and all those who already have a Cisco.com userid, please access the CCNA PrepCenter from the following link. Also please note that access to CCNA PrepCenter is possible only from this site and you will be denied access if you bookmark the CCNA PrepCenter page and try to access it at a later date directly. Link: **CCNA Prep Center** [<---- Link to CCNA Prep Center]

<end quote>

Click on "**CCNA Prep Center**"

Log in using CCO login

Extensive advice and certification help is provided including sample questions, study hints and an [Exam Interface Tutorial](#). This shows the format all the different question types that the certification exams contain and instructions on how to answer them.

6. OTHER USEFUL WEBSITES

In addition to the services and forums provided on Academy Connection and related Cisco websites the following are also useful.

Information, Notes and Examples

<http://www.howstuffworks.com>

<http://www.learntosubnet.com>

<http://www.2000learners.com>

<http://industrialethernetu.com>

<http://www.ind.alcatel.com/fundamentals>

Sample Exam Questions & Tests

<http://www.celticover.com>

→ Collision Domain (Requires email registration)

<http://www.free-tests.com/>

Online Forum

<http://www.networking-forum.com/index.php>

Newsgroup/Usenet

<news:alt.certification.cisco>